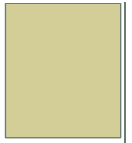


FREQUENTLY ASKED QUESTIONS

GENERAL INFO



1. Who is eligible to apply for base Housing?

Military personnel who are authorized Basic Allowance for Housing (BAH), assigned to Malmstrom or have been issued Permanent Change of Station (PCS) orders, and have one or more bona fide dependent(s) residing with them, or designated Key and Essential personnel are eligible for base housing.

2. Where can I find an application for housing?

If your desire is to reside in privatized housing while stationed at Malmstrom AFB, log into the Housing Early Assistance Tool (HEAT) website www.homes.mil/heat/DispatchServlet/Back?Mod=HeatWelcome&SSRedir=true to request an application be sent to you. HEAT is available at all AF installations and your gaining installations are prepared to assist you when you submit your housing request through HEAT. You can also apply by browsing our HOUSING DOCUMENTS section in the HELPFUL LINKS on our main page. This is where you will find the instructions and necessary forms to fill out, sign and send to us. If you need to reach us (the Malmstrom Military side of the Housing Office) for anything, please feel free to contact us by phone at 406-731-3056/2272 or email at 341ces.housing@us.af.mil.

3. When can I apply?

An application for base housing may be submitted to the Military Housing office (MHO) at any time provided the service member has received PCS orders and have qualifying dependents. A service member with imminent marriage plans may apply for family housing 30 days prior to date of marriage; and an expecting single mother may also apply when she is 30 days prior to due date (with doctor's note with due date).

4. What determines my placement on the waitlist?

Once you have been referred over to the Privatized Owner (Malmstrom AFB Homes), you are placed on the list based on your eligibility date (the date you leave or out process your current duty location).

5. Why does my position on the waitlist keep changing?

Positions are determined by eligibility date, rank, and size of family. There may be incoming applicants with an earlier eligibility date or member is Key & Essential personnel, among other determining factors.

6. Can I wait for a particular area, neighborhood, or type of house?

No, unfortunately because of our high occupancy rates eligible personnel will be assigned to the next available unit for your grade and family size. If you decide to decline the house that is offered you would have to go to the bottom of the list and work your way up again before being offered another home, with no guarantee of it being specific to your desires.

7. What happens to my Household Goods (HHGs) if housing is not available when I arrive?

TMO will store your HHGs for 90 days upon your arrival. If housing is not available and you are living in the local community and choose to have your HHGs delivered to that location, in most cases you are entitled to a one-time paid move on base. Check with the MHO for details and authorizations.

8. What is housing privatization and how does it affect me?

Housing Privatization (HP) is a Department of Defense (DoD) initiative to continue providing quality housing for Airmen and their families. HP shifts the operations and maintenance responsibility of family housing in the continental U.S., Hawaii and Alaska to the private sector whose expertise is to build and manage housing, allowing Airmen to focus on the mission. With this partnership, the Air Force and its private partners can

provide new and /or renovated homes with modern amenities for Airmen and their families in communities where they choose to live.

9. How do I pay rent in privatized housing?

Similar to living in the local community, you will sign a tenant lease agreement, typically for a one-year term. Rent under privatized housing is paid by allotment of your Basic Allowance for Housing (BAH). Unlike housing in the local community, rent for a privatized home may not exceed the “with dependent” BAH rate designated for your rank. The Tenant Lease Agreement spells out all relevant rent payment terms and conditions.

10. Will you accept an Allocation RIP or a Letter in Lieu instead of my orders?

We will need a certified copy of your orders, allocation RIPs and Letters in Lieu will not be accepted in order to process your application. This is standard across the board for all Malmstrom applicants. Applications will only be processed to the Privatized Owner when we receive a complete application packet to include a copy of your official orders to Malmstrom and any amendments.